

## When should sponsors contact Toronto RSS?

**Before** the refugees arrive: to prepare sponsors and encourage discussion about important settlement considerations.

**and/or**

**After** the newcomers have arrived: to share experiences, ideas, and resources with other sponsoring groups; explore important settlement considerations; and receive problem solving support as needed.

To request training or support, call or email us.

### Telephone:

416-290-1700, ext. 404

### Email:

[torontorss@rstp.ca](mailto:torontorss@rstp.ca)

### Website:

[www.rstp.ca](http://www.rstp.ca)

### Address:

Catholic Crosscultural Services  
55 Town Centre Court,  
Suite 401  
Toronto, ON M1P 4X4

# Toronto Refugee Sponsorship Support Initiative

# Toronto RSS

Refugee  
Sponsorship  
Training  
Program



**CCS**  
Catholic Crosscultural  
Services

## What is Toronto RSS?

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Toronto RSS is a project of the Refugee Sponsorship Training Program (RSTP), that strives to support refugee sponsors and facilitate successful sponsorships.

RSTP provides information and support to refugee sponsors at all stages of the sponsorship process.

Toronto RSS is funded  
by the City of Toronto.



## What type of support do we provide?

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- **Training** for sponsors
- **Discussion groups and information sharing** for sponsors
- **Problem solving** support to assist with challenging situations
- **Mediation** for sponsors and newcomers with trained mediators (if required)



## What are the workshops about?

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Depending on the needs and interests of the sponsors, workshops may explore:

- **Managing expectations:** What are sponsors' and refugees' expectations of each other? How can expectations be managed to avoid potential conflict?
- **Ethical considerations and the power imbalance** in the sponsoring relationship
- **Settlement and integration** considerations

Requests for workshops on other subjects are welcome, and will be accommodated if possible.